

## Privacy Statement

Last updated on February 01, 2022

MaasSAC cares about ensuring that your data is used responsibly and that your privacy is respected. This privacy statement provides details on the various ways the information we collect from you will be used and who will have access to it. We aim to collect data from you that is only strictly necessary to make sure that MaasSAC runs optimally for all our members.

MaasSAC adheres to the Algemene Verordening Gegevensbescherming (AVG), also known as General Data Protection Regulation (GDPR), which details the necessary legislations and regulations on the use of private data. In line with the GDPR, the following measures are taken:

- Your data is protected by the use of secure cloud storage that is GDPR compliant. The organisation of access to your data is limited to those who need to process your data within MaasSAC;
- Personal data is only provided to certain third parties with your explicit knowledge and permission through this privacy statement;
- Personal data is only processed for the purposes that are detailed in this privacy statement. For any other use, we ask explicit permission from you.

### 1. Types of Personal Data Stored

The primary way of collecting your personal data is through the sign up form that you need to fill in to become a member of MaasSAC. The purpose(s) of the data requested from you is as follows:

Name	Communication, Administration, Statistics
Date of Birth	Administration, Statistics
Nationality	Statistics
Gender	Statistics
Email, Phone Number	Communication
Student Number	For UM Sports
Proof of UM Membership	Proof of eligibility to join
Emergency Contact Phone/Address	For emergencies
Climbing Experience + Licenses	Planning of courses and license exams
Financial Information (IBAN)	Administration, Direct Debit Payments

Some of the purposes are stated only vaguely, here is an explanation of what they mean.

**Administration:** Keeping a record of all members. This lets us notify UM Sports, IVY and Graviton who our members are in order for you to climb for free there. It is also necessary for us to use your personal data to check for payments to us. In case of event participation, your details such as your name will become relevant. Additionally, we require your details to run the direct debit payment system.

**Communication:** We will use your personal data to reach out to you with what we consider to be relevant information from our association. This might be done in a blanket fashion or be catered to you as an individual.

**Statistics:** We keep an overview of the distribution of various dimensions of our members to know the composition of our association. This way we can adapt better to catering for our members and identify if certain groups are missing from our association. If these statistics are shared with members or with third parties, they will only be done in an aggregated manner that does not allow for individuals to be identified.

Any additional personal information requested by the association must be related to an event that is taking place and be directed to participants, or be related to activity that the member is partaking in. In both cases the personal data can only be requested when it is clear what the purpose for it is and is only used for that purpose. For example, requesting additional information on how many tents a person can provide and their preference for sharing a tent. This can only be done in the context of a trip where tents are relevant, and the information cannot be shared to any third parties.

## 2. Storage of Personal Data and Retention Period

Data is all stored in digital form when possible in our Google Drive. Only board members have access to the entire drive. Data is stored up to 7 years since MaasSAC is legally obliged to be able to hold on to the data for a minimum of this period. After 7 years the board in charge at the time is responsible for deleting the data that no longer needs to be stored by law. Hard copies of personal data such as the physical sign up forms are stored with the secretary. In case the secretary is not available, the president or treasurer will store these documents. The same retention rules apply for the hard copy data.

## 3. Access to Personal Data within MaasSAC

Your personal data is accessible to the board members. Access to other members is only possible if they are a part of a committee and are aiding with organisation of activities. In this case access is provided to them to limited parts of the drive that are relevant to their activities. Access is allowed to these parties for the following reasons:

Access for the board:

The board is allowed access to the drive because they are responsible for organising the association. The access is not further divided into roles within the board because duties are not strictly divided into roles within the board. Every board has its own dynamic, roles and manner of functioning. While certain roles like treasurer focus on the data relevant to finances, other board members may also require access to it for planning events, resolving disputes and so forth.

Access for Committees:

Committees are given access to the committee folders that contain information on previous and current activities relevant to the committee. This may include personal data of members who participated in the committee's activities. The data shared within these committee folders is dependent purely on the purpose of each committee.

KlimOp: The climbing committee. Requires access to the details of members such as names, birthdate, nationality, gender, climbing experience, climbing licenses, emergency contact info and contact information (phone, email) in order to organise courses, events, order licenses and train instructors. The committee does not have access to the entire database of this data, only the participants who partake in the trips, courses, exams, license ordering and events it coordinates.

Bambi: The bouldering committee. Requires access to the details of members such as names, birthdates, nationality, emergency contact info and contact information (phone, email) in order to organise events and trips. The committee does not have access to the entire database of this data, only the participants who partake in the trips and events it coordinates.

PR Committee: Promotion committee. Requires access to the details of members such as names, birthdates, contact information (phone, email) and pictures and information from past events in order to advertise and communicate within the association. The committee has access to the entire database of current members for these categories.

ZAK: Social activities committee. Requires access to the details of members such as names, contact information (phone, email) and pictures and information from past events in order to organise and communicate about events within the association. The committee does not have access to the entire database of this data, only the participants who partake in the events it coordinates.

Kader/Opcie: Instructor committee. Requires access to the details of members such as names and contact information (phone, email). The committee does not have access to the entire database of this data, only the participants who partake in the courses it coordinates.

Materials: Materials committee. Requires access to the details of members such as names and contact information (phone, email). The committee does not have access to the entire database of this data, only the participants who rent or use equipment from MaasSAC.

Alpencie: Alpinism committee. Requires access to the details of members such as names, birthdates, nationality and contact information(phone,email), emergency contact info, in order to organise events and trips. The committee does not have access to the entire database of this data, only the participants who partake in the trips and events it coordinates.

RouteSetting: Route setting committee. Requires access to the details of members such as names, emergency contact info and contact information(phone,email) in order to organise events and trips. The committee does not have access to the entire database of this data, only the participants who partake in the events it coordinates.

#### 4. Access to Personal Data for Third Parties

Only four third parties are given fixed access to a limited amount of personal data by MaasSAC. They are UM Sports (through Musst), IVY climbing, Graviton Bouldering and the NKBV. For any other third parties involved (unless discussed later in this privacy statement), MaasSAC must ask the permission of relevant members before sharing their information with a third party. The information to the previously mentioned groups are shared in the following context and for the following purposes:

##### UM Sports:

MaasSAC is a sports association under UM Sports. We communicate either directly with UM Sports or through Musst with them. MaasSAC shares aggregated information about the number of members, gender distribution, approximate age distribution, volume of participation in activities and nationality information with UM Sports/Musst. Additionally, the names and id numbers of all members are shared with UM Sports/Musst for us to be able to accept you as a member.

IVY Climbing and Graviton Bouldering: As our partner gyms, we share your names with them so they can give you a membership card (or membership benefits) when you arrive at their venue. Additionally, we share your license information with IVY so that they can ensure that you have the correct license to climb.

NKBV: If you do a course or exam with us for a license, your name, date of birth, course information and email is shared with NKBV to create your climbing license.

##### Digital Spaces that have access to your information:

MaasSAC Website: The MaasSAC website may use pictures of MaasSAC activities with the possibility of members being included in these pictures. The pictures can only be used from participants who have agreed to give their permission for use of their pictures on our social media. Members can always request pictures to be taken down in which case the MaasSAC board is obliged to take down the picture(s). The website is hosted by WordPress.

MaasSAC Social Media: MaasSAC uses Instagram, Whatsapp and Facebook to advertise and communicate with its members. The only publicly shared data on these media may be the use

of pictures of MaasSAC activities (with the possibility of members being included in the pictures). Members can always request pictures to be taken down in which case the MaasSAC board is obliged to take down the picture(s). Information shared on private channels within these media are subject to the privacy regulations of each media itself.

Bank: The bank has access to all financial activities surrounding the MaasSAC bank account, thus, the bank will have access to your bank details and the information that is sent along with it when you make transfers to our bank account. This information is governed by the privacy policy of the bank itself. The banks used by MaasSAC include ING (Discontinued starting from February 2022) and RaboBank.

Laposta: MaasSAC uses Laposta to send out the biweekly newsletter, Laposta has access to member's names and email addresses. This information is governed by the privacy policy of the Laposta itself.

Google: Since the association uses google drive and gmail, all information is stored and processed through Google. This information is governed by the privacy policy of Google itself. The measures taken to protect the information from an organisational perspective have already been outlined earlier in this document (Part 1,2 and 3).

Invoice Software: MaasSAC will be using the invoice system e-boekhouden to collect payments from its members. The invoice system will have access to the names and bank details of every member that consents to being charged by direct debit.

Any other exchange of information with a third party that is not mentioned here requires informing the relevant members and asking for their agreement before the exchange is made. Only exceptions are when MaasSAC is legally required to provide information on member(s) in which case MaasSAC will oblige.

## 5. Security Measures

MaasSAC ensures that your data is securely stored and processed through the following measures and precautions:

- Access limited to person(s) that need to process the data
- Access is only possible through logging in (use of username and password)
- Access is revised at least yearly or bi-yearly when committees and the board are reorganized
- Members with access are reminded of the importance of privacy and safekeeping of data
- Data is only stored on the drive and not stored in other spaces. Google Drive allows for working on the data within the environment of the drive

## 6. Member's Rights Regarding Personal Data

Members reserve the right to have their personal data removed from the organization at all times. To have your personal data removed, please contact the board through the board email

([board@maassac.com](mailto:board@maassac.com)). In case of removal, a confirmation of identity will be required. You will also not be reimbursed your sign up fee for joining the association. Your membership will however be terminated as a result since we no longer have the means to administrate your participation in the association.

In cases where you would like to prefer to withhold certain personal information, you may choose to do so. The logistical consequences of withholding information will be communicated to you by the board and may include inconveniences such as payment before events or may even lead to the inability of participation in an activity (amongst other possibilities). The consequences depend solely on whether withholding the information hampers our ability to allow you to participate effectively.

#### 7. Issues, Complaints and Questions

In case you have problems or complaints about anything privacy related at MaasSAC, you can reach the board through our email address [board@maassac.com](mailto:board@maassac.com). We strive to work together with our members in ensuring that their privacy is protected but we also understand that there may be differences in opinions or problems that arise. Please reach out to us so we can take your concerns into account and try to resolve them in a meaningful manner. If it cannot be resolved, you always have the right to reach out to UM Sports/Musst ([umsports@maastrichtuniversity.nl](mailto:umsports@maastrichtuniversity.nl) or [musst@maastrichtuniversity.nl](mailto:musst@maastrichtuniversity.nl)) who are responsible for setting out the guidelines for student sports associations such as MaasSAC. You also have the right to submit a complaint to the Authority on Personal Data (Autoriteit Persoonsgegevens).